

# Please familiarize yourself with the conditions below before completing your reservation.

**Please read part 1** if you are booking a self-paid chauffeured-service and collect 500 Plus points.

**Please read part 2** if you are booking a chauffeured-service by using a Finnair Plus award voucher.

**Please read part 3** if you are booking a chauffeured-service by using a gift voucher.

## 1. Self-paid chauffeured-service

- **Finnair Plus members' benefit:** the requested service will be charged from the Finnair Plus member's credit card. Confirmation of the service will be sent to the Finnair Plus member's email address after the payment transaction has been completed. All relevant details need to be completed in the booking form.
- Reservations for services in Finland must be made at least three (3) business days prior to the beginning of each service and outside of Finland at least four (4) business days prior to the beginning of each service.
- For services outside of Finland there may be limited availability during local public holidays and during major events.
- Additional waiting time is charged at a rate of € 30 / each beginning 30- minute time period (rate includes VAT 9%).
- Cancellations for all services above can be made without charge at least three (3) business days before the start of each service. Cancellations made less than three (3) business days before the start of each service will be charged in full and the relevant voucher will be voided.
- If a service is confirmed and not used, or if a service is a no-show (passenger not present at pick-up location at pick-up time), the service will be charged in full and the relevant voucher will be voided.

## 2. Chauffeured-service by using a Finnair Plus award voucher

**The award is valid in following locations:**

Finland            Helsinki (HEL → Helsinki, Espoo, Vantaa, Kauniainen)  
                      Turku (TKU → Turku)  
                      Tampere (TMP → Tampere)  
                      Oulu (OUL → Oulu)

The award is not valid on following dates in 2012:

1.1., 6.1., 6.-9.4., 1.5., 22.-24.6., 6.12., 24.-26.12., 31.12.

- Finnair Plus award vouchers are valid for one (1) year from the date of issue.
- Finnair Plus award vouchers cannot be converted into cash nor do they have any monetary value.
- Each airport-city transfer includes waiting time at the airport (airport to city transfer) so that the total time from the flight arrival to the destination is a maximum of 1,5 hours. The transportation is a direct transfer from point A to point B. Additional stops cannot be accommodated.
- Each city-airport transfer is a direct transfer from point A to point B with no waiting time allowed at the pick-up location. Additional stops cannot be accommodated.
- In both transfer types (airport-city and city-airport), additional waiting time is charged at a rate of € 30 / each beginning 30- minute time period (rate includes VAT 9%). A maximum of 1 hour (2 x 30 min = 60 EUR) additional waiting time is allowed per service. After this time the driver and vehicle will be released, and the service will be charged in full.
- Vehicle make and model cannot be confirmed. Only vehicle class (basic executive sedan) is confirmed. Vehicles vary per geographical area and market. We reserve the right to upgrade vehicle class without prior notice and without any additional cost.
- Reservations for services in Finland must be made at least three (3) business days prior to the beginning of each service. Passenger name, passenger contact details and voucher number must be stated when placing a reservation.

### 3. Chauffeured-service by using a gift voucher

#### The benefit is valid in following locations:

Finland	Helsinki (HEL -> Helsinki, Espoo, Vantaa, Kauniainen) Turku (TKU -> Turku) Tampere (TMP -> Tampere) Oulu (OUL -> Oulu)
Sweden	Stockholm (STO -> Stockholm city centre)
Denmark	Copenhagen (CPH -> Copenhagen city centre)
UK	London (LHR -> London addresses starting with postcode W1)
France	Paris (CDG -> Paris city centre)
Belgium	Brussels (BRU -> Brussels city centre)
Germany	Frankfurt (FRA -> Frankfurt city centre) Berlin (TXL -> Berlin city centre) Hamburg (HAM -> Hamburg city centre)
Switzerland	Zürich (ZRH -> Zürich city centre)
Netherlands	Amsterdam (AMS -> Amsterdam city centre)
Italy	Rome (FCO -> Rome city centre)
Austria	Vienna (VIE -> Vienna city centre)
Estonia	Tallinn (TLL -> Tallinn city centre)
USA	New York (JFK -> addresses in Manhattan)
China	Hong Kong (HKG -> Hong Kong city centre) Beijing (PEK -> Beijing city centre)
Thailand	Bangkok (BKK -> Bangkok city centre)
India	Delhi (DEL -> Delhi city centre) Mumbai (BOM -> Mumbai city centre)

The benefit is not valid on following dates in 2012:

1.1., 6.1., 6.-9.4., 1.5., 22.-24.6., 6.12., 24.-26.12., 31.12.

- For services outside of Finland there may be limited availability during local public holidays and during major events.
- Gift vouchers are valid for one (1) year from the date of issue.
- Gift vouchers cannot be converted into cash nor do they have any monetary value.
- Each airport-city transfer includes waiting time at the airport (airport to city transfer) so that the total time from the flight arrival to the destination is a maximum of 1,5 hours. The transportation is a direct transfer from point A to point B. Additional stops cannot be accommodated.
- Each city-airport transfer is a direct transfer from point A to point B with no waiting time allowed at the pick-up location. Additional stops cannot be accommodated.
- In both transfer types (airport-city and city-airport), additional waiting time is charged at a rate of €30 / each beginning 30-minute time period (rate includes VAT 9%). A maximum of 1 hour (2 x 30 min = 60 EUR) additional waiting time is allowed per service. After this time the driver and vehicle will be released, and the service will be charged in full.
- Vehicle make and model cannot be confirmed. Only vehicle class (basic executive sedan) is confirmed. Vehicles vary per geographical area and market. We reserve the right to upgrade vehicle class without prior notice and without any additional cost.
- Reservations for services in Finland must be made at least three (3) business days prior to the beginning of each service. Passenger name, passenger contact details, service code (from voucher) and voucher number must be stated when placing a reservation.
- Reservations for services outside of Finland must be made at least four (4) business days prior to the beginning of each service. Passenger name, passenger contact details and service code (from voucher) must be stated when placing a reservation.

- Cancellations for all services above can be made without charge at least three (3) business days before the start of each service. Cancellations made less than three (3) business days before the start of each service will be charged in full and the relevant voucher will be voided.
- If a service is confirmed and not used, or if a service is a no-show (passenger not present at pick-up location at pick-up time), the service will be charged in full and the relevant voucher will be voided.